The School Journey Association





Looking for an amazing school trip?

Let us make it easier for you

The School Journey Association offers something for every group. Our expert Tour Consultants will help you create an inspiring itinerary for your educational tour to help you get the most out of taking your class on a short day trip or a longer residential tour.

- Tailor-made itineraries to suit your educational needs
- Financial Assistance available to students
- Competitive quotes with no hidden extras
- Any destination is possible with the SJA

Book your residential trip with SJA and each child entitled to Free School Meals will receive a £50 reduction.

We can also provide funding of up to 50% for children from disadvantaged backgrounds.

OUR UK DESTINATIONS

LONDON



BOURNEMOUTH



DEVON



EDINBURGH



NORFOLK



Secure centrally located accommodation

Evening theatre visit

Wide choice of visits & activities

5 nights stay also available

From £301pp (3 days)

Exceptional value for money

Comfortable family run hotel

Good selection of visits & activities

Walking distance to beach

From £283pp(5 days)

Comfortable family run hotel

Wide choice of visits & activities

Great value for money

Onsite activities(optional)

From £307pp(5 days)

Secure centrally located accommodation

Exceptional value for money

Wide choice of visits & activities

Visit to Edinburgh castle

From £204pp(3 days)

Grade 2* accommodation

Sandy beaches nearby

Wide choice of visits & activities

Suitable for Key stage 2 & 3

From £243pp(5 days)

LAKE DISTRICT



Seaside town accommodation

Excellent value for money

Friendly family run hotel

Wide choice of visits & activities

From £334pp(5 days)

ISLE OF WIGHT



Ferry from Portsmouth to Fishbourne

Wide variety of excursions & visits

Walking distance to beach

Optional activity centres

From £268pp(4 or 5 days)

UK DESTINATIONS CONTINUED

ISLE OF MAN



Ferry or fly from Liverpool

Centrally located accommodation

Visit Manx Heritage sites

Steam train & Horse drawn tram

From £350pp(5 days)

LLANDUDNO



Comfortable family run hotel

Walk to beach

Wide choice of visits & activities

Evening swimming sessions(optional)

From £345pp (5 days)

ANGLESEY



10 min walk to Blue Flag beach

En-suite dormitory accommodation Educational and fun

Suitable for key stage 2 & 3, GCSE, levels

Adrenalin fuelled adventure activities

From £205pp (3 or 5 days)

SCOTTISH BORDERS



Stunning countryside location

30 instructed activities

Suitable for key stage 2 & 3 plus

Adrenalin fuelled activities including Gorge walking

From £257pp (5 days)

'GO GREEN' TRIPS



Exceptional value for money

Comfortable bunkhouse accommodation

Great selection of activities

Tailored to suit your needs

From £36pp (Day trip or Residential)

ENRICHMENT & REWARD TRIPS



Fantastic value for money

Fantastic selection of trips

Tailored to suit your needs

From £21pp (Day trip or Residential)

YHA ADVENTURES



Great value for money

Action adventures & team building

Suitable for key stage 2&3

Organised educational trips

From £143pp (3 days)

NORTH WALES



Overlooking Conwy estuary

Adventure activities nearby

Suitable for key stage 2 & 3

Local places of interest

From £343pp (3 days)

SOUTH WALES



Rural or city location

Team Building

Suitable for key stage 2 & 3 plus GCSE

Adrenalin fuelled activities

From £289pp (5 days)

EUROPEAN DESTINATIONS

BELGIUM

AUSTRIA

ART & MUSIC IN VIENNA



Direct flight to Vienna

Choir performs at Schonbrunn palace

Variety of visits included

Optional day trip to Salzburg

From £445pp (5 days)

HISTORICAL VIENNA



Centrally located hostel

Visits linked with GCSE 20th century history

Direct flights from London

Leisure activities included

From £398pp (4 days)

BRUGES



UNESCO world heritage site

Study Belgium food culture

Tour the city on foot and by

Easily accessible by Eurostar train

From £309pp (4 days)

BRUSSELS



Easily accessible by coach or Eurostar train

Good variety of accommodation options

Excellent for science based groups

Good as a base for exploring Belgium

From £309pp (4 days)

OSTEND & SEASIDE



Leisure parks & aquariums

Experience Belgian seaside life

Good for choirs/bands wishing to perform

Suitable for primary/secondary

From £309pp (4 days)

YPRES SALIENT



World War 1 study

Dedicated pupil accommodation options

Good for choirs/bands wishing to perform

Excellent as a base for exploring Flanders

From £309pp (4 days)

Please ensure that you check the latest Foreign Office Travel Advice for your chosen destination if you are travelling outside of the UK

EUROPEAN DESTINATIONS CONTINUED

FRANCE

PARIS



Disneyland, Eiffel tower, Louvre, Versailles

Easily accessible by coach or Eurostar

From £294pp (3 days)

From £422pp (5 days)

ETAPLES & N FRANCE



Ideal for primary schools

Market visit, River trip,

Flemish board games

Suitable for WW2 & science trips

From £304pp (5 days)

D-DAY NORMANDY



Ideal for WW2 studies

Battlefield & museum visits

Bayeux tapestry & historic cities

Visit the landing beaches

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LILLE



Easily accessible by coach or Eurostar

Ideal for visiting Flanders battlefields

Birth place of Charles de Gaulle

History, Architecture, Gardens

From£237pp (3days)

NORMANDY & BRITTANY



Good for food culture

Traditional French villages

Historic Cities

Traditional seaside resorts

From £340pp (5 days)

SOMME BATTLEFIELDS



Ideal for WW1 studies

Guided Battlefield / Museum tours

Town treasure hunt and bowling

Dedicated school accommodation

From £237pp (3 days)

FRENCH IN NORMANDIE



Ideal for GCSE & A-level revision

Host family accommodation

Extensive programme of activities

Local school visit

From £582pp (5 days)

NORTHERN FRANCE



Comfortable Chateau

En-suite accommodation

Extensive range of activities

Battlefields excursion

From £495pp (5 days)

BOULOGNE



A day trip/residential trip

Ideal for primary schools

Chocolate making, bakery visits

Traditional port and market town

From £144pp (2 days)

Book your residential trip with SJA and each child entitled to Free School Meals will receive a £50 reduction on the per person price.

GERMANY

BERLIN-THE COLD WAR & COMMUNISM



Hostel style stay

Variety of visits about communism

Berlin Wall, City Walks & Museums

Easily accessible flights

From £395pp (4 days)

BERLIN – WORLD WAR II & HOLOCAUST



Hostel style stay

Variety of visits about World War II

Jewish memorials/Nazi concentration camps

Easily accessible flights

From £395pp (4 days)

BERLIN- ART & ARCHITECTURE



Hostel style stay

City visits about Art & Design

Museums, Bauhaus school

Easily accessible flights

From £395pp (4 days)

GREECE - CLASSICAL



Hotel options in Athens, Delphi, Olympia

Tour Classical Greece with guide

Variety of visits and Museums

Direct flights to Athens

From £806pp (7 days)

ICELAND – GOLDEN CIRCLE, SOUTH SHORE & BLUE LAGOON



Ideal for Geography & Geology groups

Centrally located accommodation

Wide variety of museums & cultural attractions

A wide range of country wideactivities

From £755pp (4 days)

IRELAND-DUBLIN



Fly from London, Manchester or Edinburgh

Centrally located youth hostel

Historical visits & activities

Chocolate factory visit

From £393pp (4 days)

ITALY

FLORENCE



Direct flights to nearby Pisa

Study Renaissance art & architecture

Visit historic & hill towns environments

Ideal for Art & Classical studies

From £361pp (4 days)

BAY OF NAPLES



Direct flights to Naples

Accommodation in nearby Sorrento

Pompeii, Vesuvius, Architecture

Urban vibrancy & food culture

From £499pp (5 days)

ROME



Direct flights to Rome

Sistine Chapel, Vatican, St Peter's

Civilisation-Colosseum, Roman Forum

Ideal for studying Language, Arts, the Classics

From £361pp (4 days)

FOOD TECHNOLOGY - SORRENTO &

BEYOND



Direct flights to Naples

Food workshops & tastings

Ideal for KS3 & KS4

Option to add Pompeii visit

From £550pp (4 days)

NETHERLANDS

NOORDWIJK



Seaview location

Space Museum & Theme parks

Ideal for primary schools

Day trip to Amsterdam

From £399pp (5 days)

USA

NEW YORK



Ideal for Art/Architecture & design

Ideal for fashion & performing arts

Centrally located accommodation

Wide variety of sightseeing options

Price based on flight and accommodation only

From £585pp (4 days)

SPAIN

BARCELONA



Direct flights to Barcelona

Barcelona FC Stadium, Picasso, Gaudi

Beachside accommodation near city

Experience Catalonian culture

From £400pp (4 days)

BILBAO & SANTANDER



Direct flights to Bilbao

Hostel style accommodation

Art workshops, cave visits, boat tour

Experience Basque culture

From £361pp (4 days)

GRANADA & ANDALUSIA



Direct flights to Malaga

Visit Alhambra, Nature activities Sierra Nevada

Hostel style accommodation

Experience the culture of Andalusia

From £430pp (5 days)

SPANISH IN SALAMANCA



Direct flights to Madrid

Ideal for GCSE & A level revision

Host family accommodation

Extensive programme of activities

From £595pp (6 days)

Everything you need to know and more.....

With over 100 years of experience, the SJA are experts in all aspects of planning school trips, health and safety and assessing all risks to help ensure that you arrange the safest and most successful trips for your students.

Our comprehensive information packs are here to make it easy for you to learn about Planning your school trip, Health and Safety, Risk Assessment, Travel Insurance Financial Assistance and our Booking Terms and Conditions.

Download our Information Pack.

Our FAQ's feature queries we are often asked about all aspects of arranging school travel.

Book your residential trip with SJA and each child entitled to Free School Meals will receive a £50 reduction.

Need Financial Assistance?

We can provide funding of up to 50% for children from disadvantaged background.

Click here for more information.

Our Terms and Conditions

1.**Bookings** are made with the **School Journey Association** of Unit 2 and 3, 16 Porteus Place, London SW4 0AS, UK company Registration number 472354 and Registered charity number 312526.

No booking will be accepted without a completed and signed booking form (enclosed or from the office) accompanied by the appropriate deposit (see 2). By signing the form, the party leader agrees to the conditions detailed here on behalf of all members of the party or their parent or legal guardian and confirms that s/he is authorised to act on their behalf. A contract exists between yourselves and ourselves once we have confirmed the booking in writing. We will send you an individualised quote and advice for insurance cover. Any alteration you wish to make in a proposed or booked tour must be submitted to us in writing and accepted in writing by us before it becomes part of the contract. Please contact us at once if any information in our documents seems incorrect. If we cannot make a satisfactory booking through unavailability of accommodation or transport, your deposit will be returned in full.

- 2. **Payments.** The Association is a fully-bonded member of ABTA V360X(*) and holder of ATOL 3165 (+). This is your guarantee that payments made to us are **secure**. Additionally, as required by law, we have protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.
- a) **Residential Tours.** A non-refundable deposit of £35 per paying member of the party is required with the booking form. Activity trips and bookings including air travel require £100.00 deposit per person. An interim payment of £100 per person may be required and the final balance will be due 7 weeks before trip departure.
- b) **Day Trips.** A deposit of £12 per paying member of the party is required with the booking. The balance is required 7 weeks before the departure date.

If you book less than 7 weeks before the departure date, full payment must be made with the booking. Travel documents will not be dispatched before receipt of full payment. If final payment is not made by the due date we may treat your booking as cancelled and you may be liable for the cancellation charges (see 7).

- 3. Free Places. One adult per 8 pupils travels free. It is expected that such adults will, in return, exercise proper control over the party. (These free places give the right only to a shared twin or two bedded room; a supplement is payable for single rooms).
- 4. **Tour Descriptions.** Details on our website are given in good faith: care is taken over accuracy. There can be no guarantee that a particular tour advertised will be available at the date of booking. Unfortunately, it is possible that some of the prices, or details contained in our tour descriptions may have changed since they were written. You will be informed about any such changes when you bookwithus. Our advertised prices are based on fares and exchange rates as at the date of publication.
- 5. **Tour Prices.** Prices given are based on the **relevant exchange rates at the operative date as quoted.** Once the booking has been accepted, prices will not be increased except by agreement, or as in (6) below, or because of a decrease in the group's number. Should currencies change appreciably in your favour, our price will be adjusted accordingly after the tour.
- 6. Passports and Visas. It is your responsibility to ensure that all members of your group are in possession of valid passports, visas if applicable, and insurance/EHIC cards prior to travel. We regret we cannot accept responsibility if you are refused entry onto any transport or into any country due to failure on your part to carry all required documentation. The following passport checker may be helpful www.gov.uk/check-a-passport-for-travel-to-europe. The British Council List Of Travellers for non-UK passport holders is currently valid for school groups and we anticipate

this to be the case, updates as and when they become available can be found at https://www.britishcouncil.org/school-resources/partner/visit-exchange/list-travellers-visa

7. **Surcharges.** The price of your travel arrangements is subject to surcharges on the following items for increases in: transportation costs e.g. fuel, scheduled air fares and any other airline surcharges which are part of the contract between airlines (and their agents) and the tour operator/organiser, Government action such as increases in VAT or any other Government imposed increases, changes to currency in relation to adverse exchange rate variations.

Even in this case, we will attempt to minimise any increases. If this means paying more than 8% of the tour price, you will be entitled to cancel your tour with a full refund of all money paid. Should you decide to cancel because of this, you must exercise your right to do so within 14 days from the issue date printed on the invoice.

Should prices reduce then the applicable price reduction will be applied to your booking where relevant.

- 8. **If you cancel your booking.** Where individuals or the whole party are cancelled, you must inform us at once, up to and including the day of departure **in writing**, and the following charges will apply:-
- (a) the deposit and any interim payment will be lost; and (b) if cancellation is advised less than 6 weeks before date of departure, 30% of the tour cost will be charged
- (c) 45% of the tour cost, if less than 4 weeks before departure; (d) 70% of the tour cost, if less than 2 weeks before departure.

If the combination of the deposit and any interim payment made exceeds the cancellation charge then a refund of the difference will be paid.

Note: for certain flights, no substitutes can be made. Please refer to Clause 9 regarding altering your booking.

For enforced cancellation, see Insurance (17). In the case of exceptional family difficulty, the Association will consider some reduction sympathetically.

9. **If you alter your booking.** If you need to change details of your booking, notify us in writing as soon as possible; we will do our best to help, but may make an administration charge of £5 per person (maximum £100 per booking form) payable **together with** any costs incurred by us or charges imposed by our suppliers.

If airline tickets have already been issued, their full cost is payable. Charges will also increase if the number travelling is reduced below the number for which you were quoted. If airline tickets have already been issued, their full cost is payable. There will be **additional charges** if you alter arrangements made by us without our consent.

10. If we alter your booking. If, for reasons beyond our control we are forced to make a significant change, you have the right to accept the change or to cancel the booking and receive a full refund within 14 days. We must notify you of the significant change and ask you whether or not you wish to accept the change or cancel the booking and receive a refund. Where no response is received from you we must notify you again of the significant change and ask whether or not you wish to accept the change or cancel the booking and receive a refund. If still no response is received then we have the right to cancel the booking and issue a refund to you.

Except in the case of **Force Majeure** (see 11), if we need to make a **significant** material change to your booking and you have made the final payment, you will be offered the following

compensation: (a) £15 per person, if within 7 weeks of departure; (b) £30 per person, if within 2 weeks.

A significant material change is a change of port/airport (except between e.g. Heathrow and Gatwick, or when coach transfer to the port/airport is included in the tour cost); or of resort/destination area; or to a hotel/hostel of lower category; or if time of departure/return varies by more than 12 hours. Should you not wish to accept a significant material change and the cause is other than force majeure we will either provide an acceptable alternative or refund all monies paid plus compensation as above.

Occasionally due to circumstances beyond our control we may need to make **insignificant** changes to your booking which we reserve the right to do to ensure that your booking is fulfilled. We will inform you clearly and immediately in writing should this occur.

- 11. **If we cancel your booking**. The Association reserve the right to cancel your booking and will, in the event, either provide an acceptable alternative or repay all or some of the monies paid to us (as appropriate). Except for **Force Majeure** see (11), or **if you fail to complete your payments**, a tour will not be cancelled after the date when full payment becomes due.
- 12. **Force Majeure.** Compensation payments do not apply if any aspect of your tour is affected by matters over which we have no control and could not have been forestalled, including: industrial dispute, war or threat of war, riot, civil strife, terrorist activity, government action, weather conditions, natural disaster, fire, traffic conditions, port regulations or technical problems affecting accommodation or transport. We will, however, pay any necessary additional accommodation costs for up to three nights in such circumstances.
- 13. **Travel Delay.** Should delay occur to your travel arrangements due to circumstances beyond our control, we will endeavour to provide:
- refreshments. light delays from (a) to hours: main meal, for delays 5 hours: (b) a over
- (c) accommodation for extended overnight delays. We will also endeavour to contact an emergency number of your choice in case of serious delays.
- 14. Our responsibility for your visit/tour. We accept full responsibility for services offered on our website and any printed materials, including liability for actions or deficiencies of ourselves, our employees, agents or suppliers. We further accept responsibility for failure to perform the contract on the part of ourselves or our suppliers other than carriers (see 15b) which might result in death/body injury/illness of our clients. We have taken all reasonable care to ensure that our suppliers are efficient and reputable and comply with the local and national laws of the countries in which they operate. If through our own or our suppliers' fault it becomes impossible to complete your planned tour, we will do our best to make prompt alternative arrangements and will compensate you afterwards in proportion to the deficiency experienced subject to Package Travel, Package Holidays and Package Tours Regulations 1992.

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations. Therefore you will benefit from all EU Rights applying to packages. We, the School Journey Association will be fully responsible for the proper performance of the package as a whole and will ensure that: you will receive all essential information about the tour before concluding the contract. There will always be at least one trader who is liable for the proper performance of all the travel services included in the contract. You will be given an emergency telephone number or details of a contact point where you can get in touch with us. A package may be transferred to another person, given reasonable notice and possibly subject to additional costs. You may terminate the contract without paying any termination fee before the start of the tour in the event of exceptional circumstances, such as serious security issues at the destination, which are likely to affect your tour. If after the start of the tour, significant elements

of the package cannot be provided then suitable alternative arrangements will be offered at no extra cost. If this is not possible then you may terminate the contract without paying any cancellation fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and we are unable to remedy the problem. You will be entitled to a price reduction and/or compensation where the travel services are not properly performed. We will provide assistance if you are in difficulty while on the tour. If we become insolvent after the start of the package then payments will be refunded. If transport is included in the package, the repatriation of your group is secured. We have taken out insolvency protection with ABTA and ATOL. You can contact ABTA at 30 Park Street, London SE1 9EQ; consumerprotection@abta.co.uk; Telephone: 0204 758 8779 and ATOL Civil Aviation Authority, Gatwick Airport South, West Sussex RH6 0YR; claims@caa.co.uk; telephone: 0333 103 6350 if any services are denied due to our insolvency. Full details of the Package Travel and Linked Travel Regulations 2018 be https://www.legislation.gov.uk/uksi/2018/634/contents/made.

- 15. Your responsibility for your visit/tour. As group leader, you are responsible for proper supervision of your party, their good behaviour and for damage or loss caused by you or party members. Payment for any damage must be made at the time to the person to whom it is due and any ensuing legal costs. If you fail to do so, you must indemnify us against any claim made against us as a result. You and your party must observe all the local laws and regulations including those regarding the consumption of alcohol and you must ensure that no member of the party who is under 18 consumes alcohol without written consent of parent/guardian and that no-one drinks alcohol to excess or smokes in bedrooms or other areas where smoking is not permitted. If in our opinion a member of your party behaves so as to cause danger or distress or damage we are entitled without notice to terminate the arrangements for such person(s) and we will have no further such to persons including return travel Should a group fail to show consideration for others, we may, in the interest of our suppliers and future clients, decline further bookings from schools or individuals involved.
- 16. International terms and conditions of carriage, etc. (a) carriage of passengers/property by land/sea/air/rail is subject to the carriers' own terms and conditions, incorporating the provisions of:- the Athens Convention 1974; the Warsaw Convention as amended 1955 by The Hague Protocol; the Berne Convention 1962. Our booking conditions and the carrier's are intended to complement each other, but in case of inconsistency our Booking Conditions and Contract shall prevail.
- (b) subject to (13) above, carriage of passengers by coach is subject to the conditions of carriage of the relevant carrier, which may limit the liability of the carrier to passengers.
- 17. **Health.** At the time of writing no vaccinations are required for any of our European tours, but as conditions may change, you are advised to check with your school medical officer before travelling. You should obtain an EHIC card which can be obtained free of charge online www.ehic.org.uk.
- 18. **Insurance**. It is your responsibility to ensure that School Travel Insurance is in place for the duration of your trip. Comprehensive School Travel Insurance is available directly from and provided by Zurich Municipal Insurance. Details are available directly from Zurich Municipal. Your school may already have School Travel Insurance cover in place and you should check this with your school office or LEA.
- 19. **ABTA** We are a member of ABTA, membership number V360X. We are obliged to maintain a high standard of service to you by ABTA's **Code of Conduct**. We can also offer you ABTA's scheme for the resolution of disputes which is approved by the Chartered Trading Standards Institute. If we can't resolve your complaint, go to www.abta.com to use ABTA's simple procedure. Further information on the Code of Conduct and ABTA's assistance in resolving disputes can be found on www.abta.com. You can also access the EU Online Dispute Resolution platform (ODR) at http://ec.europa.eu/consumers/odr/. The ODR platform is a means of notifying us of your complaint; it will not determine how your complaint should be resolved.

- 20. **Complaints.** If you have a complaint about any of the services included in your trip, you must inform our Tours Consultant responsible for your tour without undue delay who will endeavour to put things right. If it is not resolved immediately then please follow up as soon as you return from your trip, ideally within 28 days by writing to our offices at Units 2 + 3, 16 Porteus Place, London SW4 0AS giving the name of your school, tour date and destination. Please keep your letter concise and to the point. If you fail to follow the requirement to report your complaint at the time of your trip we will have been deprived the opportunity to investigate and rectify it, and this may affect your rights under this booking. Please see also clause 18.above on ABTA.
- 21.Your Financial Protection. We provide full financial protection for our package holidays by way of a bond held by ABTA The Travel Association, 30 Park Street, London, SE1 9EQ, www.abta.com. You agree to accept that in the event of our insolvency ABTA may arrange for the services you have bought to continue, or for a suitable alternative to be provided at the same cost as your original booking. You also agree to accept that in circumstances where the travel service supplier provides the services you have bought, you agree to pay any outstanding sum under your contract with us to that alternative travel service provider. However, you also agree that in some cases the services will not be provided, in which case you will be entitled to make a claim under ABTA's Scheme of Protection (or your payment card issuer where applicable) for a refund of the monies you have paid.

When you buy an ATOL protected flight, or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this if means for you and who to contact things go We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable).

If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme.

- 22. **English Law.** Without prejudice to the rights of the clients, the contract between the Association and the clients shall be governed by English Law and any dispute shall be determined by the English courts. You may however choose the law and jurisdiction of Scotland or Northern Ireland if you live there and if you wish to do so.
- 22. Definitions. In these booking conditions and contract:-
- (a) "We", "our" and "The Association" mean The School Journey Association of Unit 2 and 3, 16
 Porteus Place, London SW4 0AS, and include its Officers, employees, agents and insurers.
 (b) "The Client" means all persons named/listed by the person signing the booking form as comprising
 the
- (c) "Suppliers" means all persons other than the Association but including its employees, agents and subcontractors who provide services or facilities which form part of the tour booked by the Client from the Association and confirmed by the Association in writing.

* ABTA, the Association of British Travel Agents, at the forefront of the travel industry since its formation in 1950, offers holiday-makers the security of a financial protection scheme and professional service. Representing the majority of travel agents and tour operators in Great Britain, ABTA's principal role is to ensure decent standards of service and business throughout its membership.



